



ASQ Pittsburgh Section

2010 Spring Healthcare Quality Conference

30 April 2010

Holiday Inn Pittsburgh University Center



Conf Theme: Lean Six Sigma in Healthcare Cost, Quality and Efficiency Improvement

Conference Keynote Speakers:

U.S. Congressman Tim Murphy, 18th District of Pennsylvania

Karen Wolk Feinstein, PhD, President and CEO, Jewish Healthcare Foundation

Tami Minnier, Chief Quality Officer, UPMC

Joel H. Ettinger, President and CEO, Category One Inc.

Conference Speakers: David A. Vorp, PhD; Tania Lyon, PhD; Graciela Perez, PhD; Deb Simak and Shankar Lakhavani, MBB

What to Expect at the Conference: State of the National Healthcare Debate; Malcolm Baldrige Applied to Healthcare; Medical Innovations; Language of Process Improvement; Process Improvement Tools and Techniques and other timely topics. Q & A Sessions, Round Table Discussion

Early Bird Registration By 2 April is \$125; Regular Registration is \$199 (Discount for ASQ Members is \$25) Scholarships for F/T Student and Unemployed ASQ Members are available; for details and application please contact Lou Anne Rudy at

Lrudy@accessabilities.org or Ph: 724-420-0040

**Reservation & advanced credit card payment required via
ESWP at 412-261-4300 or email m.gaetano@eswp.com**

